

Shuttle Service FAQs

Q1: How do I sign up for the shuttle service?

A1: Fill out 2020-2021 Shuttle Service Request Form.

Q2: How do I know my student is confirmed for the seat?

A2: We required having a minimum of 7 riders to confirm the route. If there are more than 14 students requesting the service, the first 14 students who submitted the form will receive the service. A confirmation email will be sent to families before August 15.

Q3: How much does it cost?

A3: It is \$2.75 per way.

Q4: What are the payment options?

A4: You may purchase it on a monthly basis or pay in full.

Q5: What payment methods do you accept and where do I pay it?

A5: We accept cash, check, credit card and FACTS. You may pay the monthly fee at school or mail a check to the District Office at PO BOX 58249, Renton, WA 98058.

Q6: When is the payment due?

A6: Payment is due the 25th of each month. The first payment is due August 15th if the seat is confirmed.

Q7: What if my student is absent?

A7: The shuttle fare is non-refundable. There is no credit being applied if it is a no-show or miss the shuttle.

Q8: How do I change or cancel my service?

A8: Send an email to transportation@rainierchristian.org 10 days prior to the change date.

Q9: Can I transfer my shuttle service or credit to another students?

A9: The service and credit are non-transferable. All riders must have their parents signed up for the service.

Q10: Can my student have some snacks and breakfast on the shuttle?

A10: In order to keep the shuttle clean, consuming food/drink is not allowed while on the shuttle.

Q11: Can my student ride the shuttle from the transit center?

A11: Yes, please contact transportation@rainierchristian.org for availability.